

# VOLUNTEER POSITION DESCRIPTION AND AGREEMENT

People and Culture Administration Support - Role Outline	
<b>Name of Area</b>	People and Culture Team
<b>Purpose of the role</b>	To provide administrative support to the People & Culture team including data entry, photocopying and other tasks to ensure the smooth operation of the team
<b>Location</b>	Hutt St Centre Office – 258 Hutt Street Adelaide
<b>Role supervised by</b>	People & Culture team
<b>Role Schedule</b>	No set schedule, role can be flexible depending on availability of volunteer and P&C staff
<b>Time Commitment</b>	At least one shift a month for 12 months
<b>Dress code</b>	Comfortable pants, supplied volunteer polo shirt & badge or orange lanyard, flat closed in shoes.
<b>Key Duties</b>	<p><i>Main duties include:</i></p> <ul style="list-style-type: none"> <li>• Any administration support required</li> <li>• Primarily data entry of hours logged by volunteers</li> <li>• Can include laminating, guillotining, other various admin tasks</li> </ul>
<b>Physical Requirements</b>	<p><i>The Admin Volunteers are required to:</i></p> <ul style="list-style-type: none"> <li>• <i>Be comfortable sitting and using a computer for the duration of the shift</i></li> </ul>
<b>Desired Skills, Knowledge and Experience</b>	<p><i>The following are desired:</i></p> <ul style="list-style-type: none"> <li>• Ability to navigate a Surface Pro or laptop</li> <li>• Moderate level of computer and typing skills including Word, Excel, Powerpoint etc</li> <li>• Willingness to learn new systems</li> </ul>

General Hutt St Centre Volunteer Requirements	
<b>Our Purpose</b>	Hutt St Centre's vision is an end to homelessness. Our mission is to advocate with and empower people at risk of or experiencing homelessness, supporting them to rebuild their lives on their pathway to homefulness.
<b>Organisational Expectations</b>	<ul style="list-style-type: none"> <li>• Treat all clients, staff, and volunteers with dignity and respect</li> <li>• Uphold confidentiality, professional boundaries, privacy, and ethical standards</li> <li>• Commit to safe, inclusive, and respectful volunteering</li> <li>• Reliability and ability to demonstrate initiative</li> <li>• Good communication and listening skills</li> <li>• Willingness to learn, participate and work in a team</li> <li>• Commitment to the principles of client wellbeing</li> </ul>
<b>Work Health and Safety</b>	<ul style="list-style-type: none"> <li>• Ensure you sign in and out of your shift</li> <li>• Comply with all policies, procedures and instructions in relation to work, health and safety (WHS)</li> <li>• Keep your work area free of hazards and follow all reasonable directions by your supervisor</li> </ul>

	<ul style="list-style-type: none"> <li>Record all hazards or incidents to your supervisor as soon as reasonably possible</li> </ul>
<b>Volunteer Requirements</b>	<ul style="list-style-type: none"> <li>A satisfactory National Police Check</li> <li>A satisfactory DHS Working with Children Check</li> <li>Satisfactory Reference Check</li> <li>Completion of Hutt St Centre volunteer online induction.</li> <li>Signed Code of Conduct</li> <li>Comply with all relevant Hutt St Centre Policies and Procedures, specifically in regards to work, health and safety (WHS).</li> <li>Operate in accordance with Hutt St Centre Vision, Mission, Organisational Values and Strategic Plan</li> </ul> <p>Volunteers are expected to comply with all organisational policies and procedures; failure to do so may result in dismissal from the volunteer program</p>
<b>Volunteer Rights</b>	<ul style="list-style-type: none"> <li>To be treated with respect and valued for your contribution</li> <li>To receive appropriate training and supervision</li> <li>To have a safe working environment</li> <li>To decline shifts or withdraw from the role</li> </ul>
<b>HSC Volunteer Policy and National Standards for Volunteer Involvement</b>	<p>Please refer to the HSC Volunteering Policy for all information and procedures relating to volunteering at Hutt St Centre. Additionally, we are committed to ensuring our volunteer management Practices are aligned to the National Standards for Volunteer Involvement (2024). These standards are Australia's best-practice framework for effectively engaging and supporting volunteers to ensure that volunteer involvement is safe, meaningful, well-managed, and inclusive.</p>
<b>Valuing Inclusion and Role Modifications</b>	<ul style="list-style-type: none"> <li>We are committed to creating an inclusive and welcoming environment for all volunteers, including people of diverse backgrounds, cultures, abilities, genders, and life experiences</li> <li>We will make reasonable adjustments to this role where possible to support individual needs. This may include modifying tasks, adjusting time commitments, providing alternative formats for training and communication</li> <li>If you have specific requirements to support your participation, please feel welcome to discuss them during the application or onboarding process. We are committed to working with you to enable meaningful and accessible volunteer involvement</li> </ul>
<b>Better Impact</b>	<ul style="list-style-type: none"> <li>We use Better Impact as our Volunteer Management software to support our onboarding, communication and rostering. Volunteers are requested to sign up to the platform and download the free MyImpact App upon commencement - training and support available upon request</li> </ul>
<b>Support Provided</b>	<ul style="list-style-type: none"> <li>Role training and support by staff supervisor</li> <li>1:1 support with an experienced volunteer</li> <li>Phone and face to face support from People and Culture Team</li> <li>Employee Assistance Program (EAP) – free confidential counselling</li> <li>Additional training and development opportunities in Mental Health Awareness, De-escalation, Cultural Awareness etc</li> </ul>

I have read, understood and agree to the requirements outlined in this volunteer position description and agreement document.

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 Volunteer's Name      Volunteer's Signature      Date